

EQUIPMENT, FEATURES, OPTIONS

HOT DESKING Make and receive calls and use all of the included features from any phone	CALL COVERAGE Direct incoming calls to any phone and change locations anytime online	MOBILITY Make and receive calls anywhere from any smartphone or tablet	MONITORING Know when another employee is on the phone	VOICEMAIL Get notifications and messages from any phone, online or in e-mail
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INCLUDED STANDARD PHONE AND SYSTEM FEATURES

Account Codes
Auto-Attendant
Auto-Attendant – Nested
Auto-Generated Key Labels
Broadcast Groups
Business Quality Voice Lines
Call Coverage
Call Coverage – Incoming Call Routing
Call Detail Records
Call Display
Call Forward
Call Hold
Call Hunting (circular and linear)
Call Park/Retrieve
Call Permissions Profiles (by user)
Call Transfer
Caller ID with Name
Caller's List (inbound & outbound)
Do Not Disturb
E911 Compliant
Extension Dialing (3 or 4 digit)
Headset Capable
Hot Desking
Intercom
Join/Leave Call Groups
Join/Merge Calls
Multiple CLID's
Multiple Line Appearances
Music on Hold

Mute
My Phone Web Page
One Click Calling from anywhere
Online Management (User and Tenant Level)
Online self-help documentation
Phone Directory – Employee
Phone Directory – External
Phone Key Profiles (by user type)
Power over Ethernet Phones (IEEE 802.3af)
Private CLID's
Programmable Keys
Redial
Redirect – Emergency Forwarding
Site Page (via Speakerphone)
Speaker Phone (Standard and Executive)
Speed Dial, One-Touch
Station Busy Lamp Indicator – Silent
Three-way Calling
Transfer Direct to Voicemail
Visual Voicemail Web Portal
Voicemail
Voicemail, Auto-Forward all to e-mail ID
Voicemail, Message Waiting Indicator (MWI)
Voicemail, Return Call During VM Retrieval
Voicemail, Forward to Co-Worker Ext.
Voicemail, Out-Dial From Voicemail
Voicemail, Notification via e-mail or SMS
Zero Out of Voicemail – Personal Target

OPTIONAL PREMIUM FEATURES AND SERVICES*

Analog Extensions with/without Voicemail
Automatic Call Distribution (ACD)
Automatic VOIP Failover
Call Recording
Custom On Hold Announcement
Enhanced Call Redirect
HD Meeting
Mobile Twinning
OfficeSuite PrivateCloud™
Online Fax
Open Source CRM Connector
Recording
Salesforce® and MS Lync CRM Connector
Toll-Free Service and Phone Numbers
Voicemail Transcription

PHONE AND EQUIPMENT ACCESSORIES*

Conference Room Phones
Conference Room Unit
Cordless Desk Phones and Handsets
DECT Handsets and Headsets
Door Boxes
Overhead Paging Interface
Power of Ethernet Switches
Receptionist Module
12-key, 48-key Receptionist Modules
Softphones (PC and Mobile)

*Additional fees and charges may apply